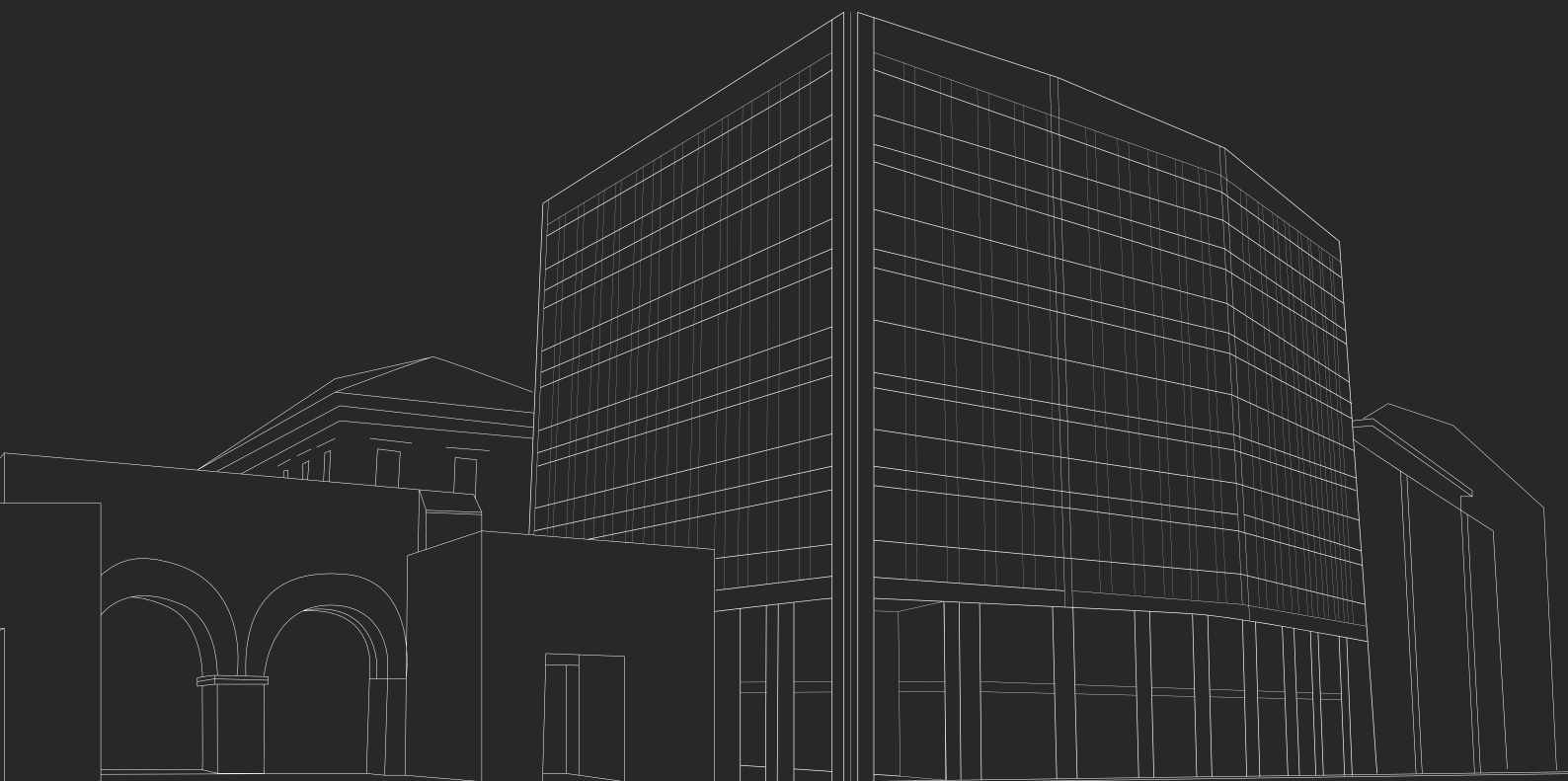




# Signature Kitchen Suite

WARRANTY 2024





## Warranty

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This Warranty shall be in addition to and not in substitution of any other right enjoyed by the purchaser of the product and, in particular, shall in no way affect the consumer's rights set forth in Articles 128 to 134 of the 'Consumer Code', Legislative Decree 206/2005 (so-called 'Legal Warranty').

The Legal Warranty lasts for 24 months from delivery of the goods and is provided by the seller from whom the purchase of the product was made. Under the Legal Warranty, a consumer who has notified the seller of defects in the goods within two months of their discovery is entitled to have the nonconforming product repaired or replaced, or may ask for an appropriate reduction in price, or the purchase contract to be terminated. More information on these remedies and their conditions of applicability can be found at the following address, which contains an excerpt from the Consumer Code on Legal Warranty: [www.lg.com/it](http://www.lg.com/it)

This warranty, provided by LG Electronics Italia S.p.A. on products in the SIGNATURE KITCHEN SUITE range pursuant to Article 133 of the Consumer Code, is governed by the terms and conditions of this certificate. Servicing procedures and any additional services described in this guarantee may be subject to changes, which will be published on the 'Product Guarantee' page of [www.lg.com/it](http://www.lg.com/it) - in the Support area.

## Warranty Terms and Conditions

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- The LG Electronics warranty on products in the SIGNATURE KITCHEN SUITE range covers material and manufacturing defects.
- Consequently, all other types of defects and damage are excluded, such as those caused by inappropriate use, incorrect settings, incorrect calibration and installation, failure to observe the instructions in the user manual, as well as damage caused by external factors, aesthetic damage, natural phenomena, and normal wear and tear over time. The warranty also does not cover the replacement, repair or maintenance of consumable parts such as belts, filters and gaskets, as well as the deterioration/breakage/interruption of external hoses.
- The LG Electronics warranty on products in the SIGNATURE KITCHEN SUITE range is valid from the date of purchase of the product and applies only upon presentation of the original (not handwritten) proof of purchase. The document must unequivocally state the product to which it refers. This warranty applies only to the first purchase of the product and therefore excludes subsequent purchases, such as second-hand sales, even if accompanied by a valid proof of purchase.



## Warranty Terms and Conditions

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- The LG Electronics warranty on SIGNATURE KITCHEN SUITE products becomes invalid in case of alteration or repair works carried out by a person not authorised by LG Electronics Italia S.p.A., in case of tampering or removal of the product's serial number, in case of reworking or professional use of the product, meaning the use by the user within the scope of their own entrepreneurial, commercial, handicraft or professional activity.
- The decision whether to repair, replace or refund the product in accordance with the following, rests solely with LG Electronics Italia S.p.A.. Replaced or refunded parts and units become the property of LG Electronics Italia S.p.A.
- Costs other than repair or replacement (e.g. installation and deinstallation of products, use of ladders, scaffolding or other elevation systems) are not covered by the LG Electronics warranty on products in the SIGNATURE KITCHEN SUITE range.
- LG Electronics Italia S.p.A. shall not be liable for any loss or damage to software or data storage devices, as well as for damages resulting from non-use of the product.
- Depending on the defect presented by the product, the Service Centre, in agreement with LG Electronics Italia S.p.A., may proceed with the repair or replacement of the complete product.
- Products or parts with identical or equal characteristics may be used in the replacement.
- Replacement products or parts used for repairs may be new or reconditioned. In cases where it is not possible to apply the solutions described above, LG Electronics Italia S.p.A. undertakes to refund the purchase price to the customer.
- New products that are found to be damaged when the original packaging is first opened must not be installed or sent/brought to the Service Centre for repair. End customers should contact their distributor, who will provide the customer with the most suitable solution in consultation with LG Electronics Italia S.p.A., as appropriate.
- This SIGNATURE KITCHEN SUITE product is guaranteed for a period of twenty-four (24) months.
- The 10-year parts guarantee covers only the cost of the following components, as applicable: Refrigeration Compressor; Direct Drive Washing Machine Motor (Stator; Rotor and Hall Sensor); wall-mounted Air Conditioning Split Compressor (mono-split); Hoover inverter motor, magnetron inverter. After the second year of warranty, the costs of labour and any call-out fees remain the responsibility of the customer.
- Batteries inside the products have a 2-year warranty.



## Data

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NAME

SURNAME

NATIONALITY

POSTAL CODE

PRODUCT

DATE OF PURCHASE

DISTRIBUTOR

Please read the privacy policy: <https://www.signaturekitchensuite.it/privacy/>